



**The power to change**

An industry charity with industry power



# Pensioner Support Programme

Helping our retired colleagues  
and their families

# About the Electrical Industries Charity (EIC)

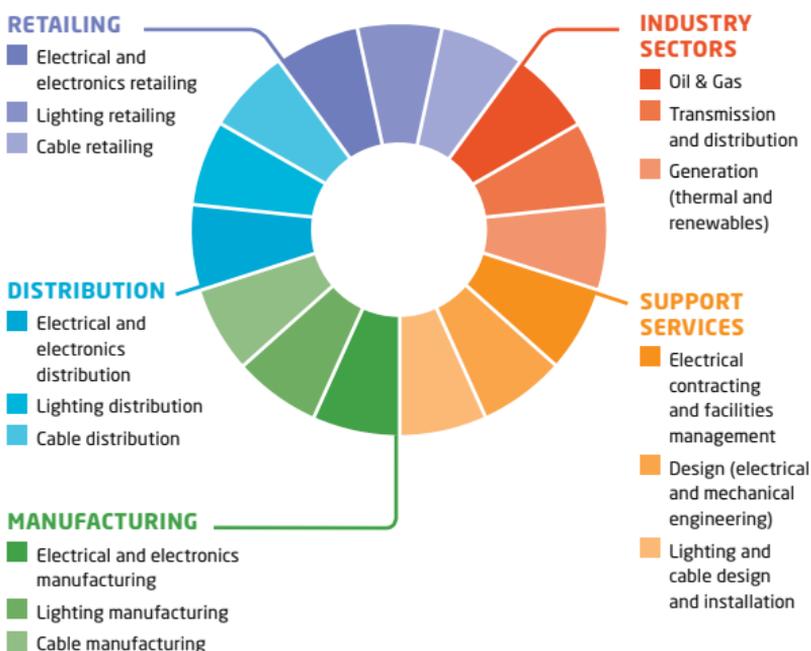
## An industry charity for industry people

The Electrical Industries Charity is a national charity with an ongoing mission to look after our community.

**> We do this by providing financial grants and practical support services to individuals in need**

Our community model of care means we are looking out for apprentices, employees, retired colleagues AND their immediate families. We can help regardless of age, circumstances or health.

## What are electrical industries?



The Electrical Industries Charity (EIC) offers four programmes that lead to more productive, more supportive workplaces.

**These programmes are:**



## Pensioner Support Programme (PSP)

Retirement is traditionally the time when people stop working. But they do not stop living. Retirement can be seen as a new phase in life, and while retirement can bring new opportunities, it can also bring new challenges.

For many people, being retired entails a reduced income which can mean it is a struggle to pay household bills, unsecured debts, or both. Any unexpected expenses, such as replacing a broken appliance, may become difficult to cover.

**> Growing older also brings with it the added challenges of potential illness and disability. It is estimated that 40% of all people aged over 65 in the UK have a limiting longstanding illness.**

**The Pensioner Support Programme gives you a way to connect with your retired colleagues, and connection is the first step in managing the problems they may be facing**

The Pensioner Support Programme provides more than a safety net to people in need. It is an enabler for a safer, healthier and more independent retired life.

**The programme recognises the importance of community and family support networks**

A large number of our retired colleagues exited the industry relatively early, in the fallout of the 1980-1990 recessionary period. Since then trends have largely reversed, keeping people in employment longer, except for issues of ill-health or disability.

**There is an acute need to provide people, particularly where they are socially isolated by their retired status, with immediate care and services**

With the right level of support many issues, including financial, emotional, health and family factors can be managed sensitively and proactively.

# Introducing **Access Assistance**



**0800 652 1618**



**support@electricalcharity.org**

**Available 7 days a week** offering free and independent assistance for virtually any problem or issue pensioners may encounter. Our trained advisors assist everyone with respect and empathy.

**Access Assistance** is the gateway to the following Pensioner Support Programme services:

Telephone counselling

Debt advice

Legal advice

Support for carers

Financial grants and assistance

Will writing assistance

Career transition assistance

Complex case management support

Any services provided by the Electrical Industries Charity and its partner organisations remain free and confidential.

# For our retired colleagues

You can phone us for free on **0800 652 1618** 7 days a week to receive independent advice and information. You are assured a sympathetic ear no matter what the call concerns. There is no limit to the number of times you can call.

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## Call or email us:

 **0800 652 1618**

 **support@electricalcharity.org**



## Overwhelmed with money worries?

A change in income or rising costs may get you into debt. If not dealt with sensibly, debt can spiral out of control, leaving you feeling extremely anxious or depressed.

## Caring for a loved one?

If you look after your partner, or a relative or friend who is ill or disabled, you are a carer, even if you don't think of yourself that way. Caring for a friend or relative can be a rewarding and fulfilling experience. It's also a big responsibility so please call us to see if we can provide you with some assistance.

## **Are you looking after your own emotional health?**

There may be areas of your life that are causing you great anxiety, for example, a life changing event like the loss of a loved one can leave you feeling isolated. Our accredited Telephone Counsellors can help put you on the right path.

## **Need some legal advice?**

Our legal provider won't take on case work but general advice can be provided for most legal matters:

- Family law, wills and probate
- Taxation, state pension and pension credits
- Consumer law, motoring and road traffic accidents
- Personal injury, clinical negligence

## **Financial assistance**

For those who can demonstrate a financial need, the Electrical Industries Charity may be able to provide a grant for a range of needs from the everyday to the exceptional - disability adaptations, mobility equipment, home repairs and also basic essentials like heating and food.

## **Will writing service**

People believe incorrectly that their spouse, partner or children will automatically get a share of their estate, even if they have no will. In reality, a court appointed administrator will decide how the estate will be distributed according to a complex set of rules.

The Electrical Industries Charity can refer you to will advisory services to ensure that your estate is shared amongst the important people in your life.



**69% of the people we assist at the EIC are over 55 years of age with 99% of our assistance directed at three primary care areas:**

- 1. Financial and debt assistance**
- 2. Household repairs and essential items**
- 3. Mobility and disability**

Something we recognise as acutely important is the holistic nature of our support. In many cases a solution requires that we work alongside other charities or community-based fundraising to address one or more of these factors.

For example, at 61 years of age and with MS, the widow of a former (Philips) colleague was in need of an Electrically Powered Vehicle (EPV). No longer able to drive, she was totally reliant on others to get out and about.

During our assessment it was realised that the lady could not access her garage where the EPV would be stored. She had a gravel driveway over which she could not walk or manoeuvre her wheelchair. The EIC contacted the council who laid a concrete drive, and with the help of the MS Society funded the cost of an EPV and an electric remote control for the garage door.



## Everyone, young and old, benefits from a range of interactions

At the EIC we would like to help build a better future through early intervention. Get in touch with us today and start the process of positive change.

## What does the service cost?

**The Pensioner Support Programme is completely free**

## How can we afford to do this?

### Corporate and individual donations

As a registered charity, the EIC can accept donations as voluntary contributions. Corporate donations are a pre-tax deduction and individual donations can be eligible for Gift Aid, making the EIC a very tax efficient way to show your support.

### Fundraising

In order to sustain our free services now and into the future the EIC needs to raise funds. We receive no money from government or statutory services.



**Turn the page  
to see how you  
can raise funds  
for your Charity**

# Join us for healthy and enjoyable events

We have places in a number of running, teamwork and challenge events throughout the UK. Team up with us to be part of the fundraising solution. We bring your community together in the healthiest way possible.

**For more fundraising and event info visit [www.electricalcharity.org](http://www.electricalcharity.org)**



# HOW YOU CAN HELP

There are many ways to show your support...

- Sign up to our free workplace programmes
- Request an EIC fundraising pack and do something amazing to raise funds
- Coordinate a team challenge
- Join in or coordinate an EIC sporting challenge. Get active for a cause with loads of events to choose from
- Join an EIC Regional Committee
- Attend regional events
- Make a mobile phone donation right now – text POWR01 £10 to 70070
- Play powerLottery – the odds of winning are better than the National Lottery

*power  
Lottery*

For more information email  
**[business@electricalcharity.org](mailto:business@electricalcharity.org)**  
or visit **[www.electricalcharity.org](http://www.electricalcharity.org)**

The Electrical Industries Charity  
is the national charity for the  
electrical and energy industries

**Providing a hand-up when  
and where it is needed**

**For more information or to start your  
free partnership with us today:**



**Phone:** 020 3696 1710



**Email:** [business@electricalcharity.org](mailto:business@electricalcharity.org)



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**[www.electricalcharity.org](http://www.electricalcharity.org)**

The Electrical Industries Charity is a registered charity in  
England and Wales (1012131) and in Scotland (SC0 38811)

**Patron:** HM The Queen

**Company No:** 2726030 (Company limited by Guarantee)

Registered in England and Wales

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